

installationId	19	221st BSB - Wiesbaden
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

The fitness center as several activites I would like to participate in but they cost too much. I also have to pay for daycare just to attend. The youth center should have more free activites for the children. My work schedule is to long. I don't have much liesure time.

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

Music

Reggae

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

I don't buy bowling equipment

Bowl Least Prefer

I don't buy bowling equipment

Child Care Prog

ACS Concerns

Overall Comment

Pre Kindergarten school programs need to be expanded. Was on the waiting list for six months, and then was only offer 1430-1630 every day for my son who will attend Kindergarten this fall. My Older son gets out of school at 1430.... very inconvenient. We would have liked to get my five year old into a pre K program but chose not to because of the time.

installationId 19 221st BSB - Wiesbaden

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer Edwin Watts

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId 19 221st BSB - Wiesbaden

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It seems that most of the activities here are geared towards families and family members. As a single officer I do not live in housing, I do not have AFN and my workplace is remote from the housing areas and main installations. I almost never hear about events and activities.

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

i have been on WAAF for the last 2 1/2 month. I'm coming from ft. Bliss, but before I was station in Hanua, GE. thier bowling alley/PX/Commisary as well as the other facilities are fare superior to the one's located here in weisbaden. MWR should look in to upgrade the facilities here.

installationId 19 221st BSB - Wiesbaden

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The reason that I rated the fitness center so low on their customer service is because when they moved the female walllockers, they cut my lock and took my CD player. I have requested reimbursement from the sports director and have not heard back from him in over a month. The fitness center had my telephone numbers on hand they could have called me to remove my gear from the locker personally. This is very poor customer service.

installationId 19 221st BSB - Wiesbaden

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Over all MWR is great. I'm stationed over in Germany so I'm doing more traveling because this is a once in a life time opportunity. I was deployed for 15 months and because MWR was there it kept me and my soldiers going and i hear it has gotten even better. While stationed in the states i used the out door/rec for camping. Thanks

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

This place is very poor about disseminating information

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Don't buy equipment

Bowl Least Prefer

Don't buy equipment

Child Care Prog

ACS Concerns

Overall Comment

installationId 19 221st BSB - Wiesbaden

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have used that MWR more at past installations and I know that the Army does put alot into the MWR program. The reason I do not use the facilities here more often is mostly lack of advertisment. Im not sure what place offers what over in USEURA. I was also shocked that there was not a place that I could find a place that could sell me tickets to local concerts or sporting events. While at Fort Hood I used the MWR program to by season passes to Six Flags and used them all the time, it really helped make the best of being in Texas. I would also use a dine in service on post more often if we had one on the Wiesbadena Army Airfield. I am without a car, live in the barracks (very much like when I was in Korea) and would love it if there was a place I could go and sit down to lunch or dinner and enjoy a great cooked meal that isn't subway or american eatery. Thank you for everything you do.

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The morale is very low at 141 sig bn. we work to many hours no matter what day it is .Thursday we work till 17, 18 hundred and nobody cares.maybe you can help

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

Music

Techno

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

AFN

Music

None

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Isolated from McCully Barracks, and WAAF

Overall Comment

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

Music

Gospel

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

I don't buy equipment

Bowl Least Prefer

I don't buy equipment

Child Care Prog

ACS Concerns

Overall Comment

installationId

19

221st BSB - Wiesbaden

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to say that MWR should have more offer for sports, such as badminton, pools, billiards...If MWR can't have those kind of sports available, they should have the informations guide people to the right direction to find those sports off post or in the economy.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see baby sitting services be offered at the new fitness center in Weisbaden, Germany. When we moved here three months age, one of my first stops was to the Fitness Center because I like to work out. I was so disappointed to learn that there was no baby sitting service for my small children. I walked out and never returned. There are so many women on post with small children who I know would love to work out but cannot because there is no place to keep their children. Many of these women have husbands who are deployed and could use just an hour or two to themselves to improve their physical fitness, reduce stress, and just talk with other adults. I know for me it is an important time of my day. Now that a brand new gym is close to completion, it saddens me more that the mothers of the post are forgotten. Surely a space can be identified in the facility to have a daycare for a nomial fee if need be. I would gladly pay a couple of dollars an hour to work out and know my child is close by if he needs me and is safe. I'm sure others mothers will follow suit.

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Should be in a better location

Overall Comment

I would like to know about the digital photography club

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I borrow I don't buy my bowling equipment!

I borrow, I don't buy, my bowling equipment!

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Great job!

installationId 19 221st BSB - Wiesbaden

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns Lost Information

Overall Comment

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Extremely Poor Trained Counselors, Do not Promote Family Values

Overall Comment

Between the ACS lack of family values in their services and the Victory Point Bar's advocacy of Drinking and driving, and anit-family time adn atmosphere, I abhorre the Wiesbaden Airfield Services provided to me. There is no place in today's military, one that touts family values, for a bar or a counseling service that preaches anti-family rhetoric. In my opinion, the Victory Point Bar should be closed, and new, more qualified ACS counselors hired.

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Rheinblick Golf Course Pro Shop

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

banners

Music

Golf Most Prefer

Golf Least Prefer

I most prefer the pro shop, but I will shop around at all places so there is not one place I prefer least.

Bowl Most Prefer

I do not buy bowling equipment.

Bowl Least Prefer

I do not buy bowling equipment.

Child Care Prog

ACS Concerns

Overall Comment

installationId	19	221st BSB - Wiesbaden
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Patron Group	Civilian
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Hear About MWR	
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Music	music from Broadway musicals
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

The Amelia Earhart Playhouse is a terrific skill development activity. The prices are reasonable, and the quality of the theatrical productions there is very, very high. But the location and quality of the facility are definite drawbacks. A new, state-of-the-art facility is required, especially if the Army Europe headquarters is to be moved to Wiesbaden in the near future. The higher education level of the Army Europe commanders and their families will increase participation in this valuable cultural and community-relations activity. Get ready.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Wiesbaden is one of the largest growing communities. Heidelberg, Hanau and Ramstein have TGI Friday's and Chili's and Chi-Chi's. Wiesbaden has not been given any familiar restaurants like these on base. It is ashame that MWR has neglected to offer more restaurants and programs in the Wiesbaden area for our single soldiers and families alike. Mainz-Kastel and Dexheim have plenty of room for a restaurant and that would also increase the use of those bases other facilities.

Wiesbaden does not have a skating rink and that would be a great asset. The Bowling Center at Wiesbaden Airfield while newly remodeled is small and the food service there is good but the service and lunch hours are non consistent and unreliable. Adding a speciality restaurant with desserts at Mainz Kastel would be a welcome plus to the small post, because none of it's food court offerings have any ice cream,desserts or special coffees or cakes to offer.

MWR should work harder to bring more shows and concerts and special fests to our area also.

I have been in this community for over 5 years and it is so sad to see MWR give everything to the other communities and forget the 221st BSB.

installationId	19	221st BSB - Wiesbaden
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

I had read several years ago that a new bowling facility was coming to the Wiesbaden Community and I haven't seen any further news about that. We would love to see a larger facility here which included a pro shop and dining. We would also like to see a pool facility. We were dissapointed to learn that the restaurant facility at Rheinblick Golf Course is now operated by a German contractor. We need more American style dining. Also the prices increased quite a bit and are now in Euro!
Also, the old cafeteria style snack bars were much better than the facilities now present! We seldom use them anymore.

installationId	19	221st BSB - Wiesbaden
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Sometimes it's not the programs that are offered, it's how they are offered.

installationId	19	221st BSB - Wiesbaden
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	Right now we use informal care because for eight months the WAAF has not had any Family Child Care available
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ACS Concerns	
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Overall Comment

On one occassion I found that the off post contractor used by outdoor rec provided cheaper prices if one went direct. Outdoor recreation needs to be competative in pricing, and, when going with a subcontractor, needs to provide a benefit to the consumer.

Roermer Arts and Crafts is good but they are expensive. Using off post facilities with a VAT form can sometimes be a bit cheaper for framing. However, this is because I'm willing to shop around.

The "Friendship Cafe" has one of the worst menus available. Those in the Amelia Earhart Center are a captured audience and rely on that facility to grab lunch. But, I am starting to go elsewhere to healthier food. I am more willing to drive to the DFAC to get a blanced meal for \$3.50, versus having the lunch buffet at the Friendship Cafe for \$6-7. They need a more healthy aray in salads, soups, and sandwiches.

As far as family child care, my wife and I have been on a waiting list for over eight months to get in. We would consider the CDC, but feel that the overall ratio from care giver to infant is not a positive one. We feel that some children may not get the attention they deserve. We feel that family child care in home provides for more attention to infant care.

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Info Channel

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

SATO: needs to give travel information & plans in English. I now use German travel companies because they provide info for me in English!

Digital photography and graphics groups/clubs would be nice.

Travel clubs might be an idea.

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

heavy metal

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The youth services baseball program was very frustrating this season ... we had games that were not well scheduled, often without umpires, our uniforms did not arrive and when they finally did they did not have our team name (we were then given the name of the shirts that had arrived). Our coach was great but the information that she recieved was poor at best.

There are no 'sit down' resturants available in the area ... there is no where to go and have breakfast on a weekend morning other than the chow hall. The food service is really lacking in this area.

installationId	19	221st BSB - Wiesbaden
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Roemer Art Center, should be open on Sunday. It may be close on Mondays and Tuesdays.
Funding should provided for this facility just like health and fitness center. Existing staff is very irarated due to lack of funding from the MWR. Prices for the services must be reduced by several folds. Staff shall be well trained for the customer dealings and assistance. It is very combative atmosphere at present.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

What is missing from the Wiesbaden MWR is a Rod and Gun Club. I'm a handgun and rifle enthusiast and have to travel to Heidelberg HD Rod and Gun Club to enjoy any shooting sports.
What can be done to add a Run and Gun Club to the Wiesbaden Area?

Dan Cross
336-2184

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

* I've never been to any of your 'free' concerts because they only offer Country Music - we're not all Country, so who's doing the choosing?
 * This is the only military installation I've ever been on that didn't have an Officer's Club. Why?
 * It would be nice to eat at a real on-post restaurant in the Wiesbaden area, not just B.King and Popeye's.
 * As far as a real club goes, the Victory Bar doesn't even come close.

installationId	19	221st BSB - Wiesbaden
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

MWR IS WORKING WELL JUST NEED TO EXPAND SOME HOURS AND ADVERTISE MORE.

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am very disappointed in the Youth Services. My 10 year old son just started playing baseball and the Umpires do not always show up and the staff at youth services can not get the schedule straight or the uniforms ordered. This would not be as bad if it were an all volunteer service,,,,, but MY MONEY is paying for this NON SERVICE.

The outdoor facilities in Dexheim are DANGEROUS. Please fix the bleachers, and ensure bathroom facilities are open.

My family has arrived within the last two months and we are looking forward to seeing shows at the Emila Erhardt center and taking part in some more activities at the library.

We would very much like to go a Salad Bar type buffet.

More advertising of local events or better sponsorship of local and MWR events need to be advertised more.

Where is the Swimming pool and swim team?

Please DO NOT chain lock your theater doors during business hours. This is a Life Safety Issue and your duty managers need to know this above all else.

If you have any influence with the AAFES people, please do not block exits with your products.

installationId	19	221st BSB - Wiesbaden
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Patron Group	Civilian
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Hear About MWR	
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Music	electronic music like radiohead and the postal service are hard to classify
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

youth program in Wiesbaden is poor.

Thank goodness we have a youth program at the chapel for our middle schooler and our high schooler.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The Roemer Arts and Crafts Center is a GREAT asset to the Wiesbaden Community. The staff is very helpful and knowlegable...the classes and exhibits are all very good. The Framing classes and services are excellent, providing a much needed service at a much better price than on the economy.

The Amelia Earhart Playhouse provides good entertainment as well as excellent participation opportunities for a wide range of community members. The staff is excellent, however the program is hampered by a facility that is WAY too small for a theater.

The Fitness Center is good...I wish the hours on training holidays and weekends could be extended a little. I am looking forward to the opening of the new fitness center.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Though the Military offers many activities, the one I enjoy is playing the slots. The problem I have is the smoke in these places. You are overwhelmed and it smells in those areas. Basically, smokers have more rights than nonsmokers. At each club (or facilities that have slot machines to include Bowling Alleys), to include Heidelberg and Mannheim the nonsmokers get a little corner someplace as if they spread cancer. The Cappucinno finally expanded the smoking area around by the pool tables, so there is more nonsmoking machines, but you have to endure the foul language that comes out of mouths of soldiers. This includes those that work there as well.

Also, the Cappuccino even closes at 10:00 pm on Saturdays. Who have ever heard of such a thing. Therefore, if you want to play the slots beyond that time you have to go to Mannheim or Heidelberg.

The other thing is there is no place locally to eat except on the economy. You were able to eat at the American Arms, but that is closed most of the time to include Sundays. With the Euro being what it is, you should be able to eat on the military installation other than the food courts.

Wiesbaden recreation acitivities are not great at all and it will be interesting to see what improvements will be made when the Big Wheels move here.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Although it is doubtful that anything will change (a bit skeptical), but I will still comment of the following. The Rheinblick Golf Course is a fantastic facility, one of the best MWR facilities I have been a part of. The issue is that the facility focuses it's business and attention to Germans and NOT Americans. I am all for great German-American relations but Rheinblick takes it too far. Just one example is the menu in the clubhouse....IT'S ALL IN GERMAN!!

This is an American-funded facility, why isn't there an english menu???? The staff caters to German "long-timers" and American soldiers feel like second-class citizens. Have a "secret shopper" hang around for a week or two and MWR will get a real eyeful. Great course, great facilities but the atmosphere needs to be more "American-Friendly".....there would be a lot more American families coming out for dinner if they knew what was on the menu.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a civilian, I have found that some of what I would like to see/have is offered mainly during hours that active duty service members can come during their work day, but that end up excluding those of us who can not attend. Example, I would like to join an organized weight loss group or take some courses that are given during my work hours. I finally stopped looking.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I'd like to use the facilities described, but most often my experience is negative. Unprofessional employees, substandard equipment and facilities make me go on the economy most often.

installationId

19

221st BSB - Wiesbaden

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Parking & Price

Overall Comment

WAAF parking is a major problem for using the library.
The current drink prices at the Rhineblick golf club preclude our once frequent use of this facility.

installationId 19 221st BSB - Wiesbaden

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have had access or work in or around this installation for the past 30 years. I have been soldier in this community, an AAFees Employee and a DAC employee, as well as Army Retired 1SG. I think the MWR has a lot of programs for the soldiers and the kids, but very little for the Adults. There is no entertainment in the clubs, unless you gamble or laugh at the drunk next to you. The Victory Club has a lot of potential for making money for the community, is a nice place to gather for going away parties, promotion parties and such, but has too many restrictions. I have never been in a facility that sells Alcoholic beverages where people are allowed to bring minor children into, even infants.

The manager is unprofessional and arrogant to the customers. They have changed bar tenders more times than I have changed my socks. Get rid of the manager and get some people in there who enjoy working with people and knowing that the customer is important. Get the kids out of there, and have the families use the many facilities available to them and come up with some ideas to get the troops in there. And I don't mean video games, slot machines, etc.

90% of the time the ball rooms in the catering center are empty. You could start a nice restaurant in there for sit down candlelight dinners with the family etc. The Arms is okay but there is no parking so people don't want to be bothered.

Get rid of all of the reserved parking spaces except handicapped and let it be first come first to park.

installationId 19 221st BSB - Wiesbaden

Patron Group Spouse

Hear About MWR by chance

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have to complain about the lack of childcare slots available (Wiesbaden). I had to stop working because in the 7 weeks that I worked, my son went to 8 different FCC homes. How can the Army claim to care for its soldiers and their families when in reality the Army sees a soldiers family as a thorn in their side? And I also have to complain about the time it takes some CDCs to hire new employees. I understand working with children requires an extensive background check, and I'm all for that but when you know someone is PCSing in a month why not start trying to fill the position then rather than waiting until you are completely short staffed? It's common sense! And last but not least, not all of us stationed overseas are fortunate enough to have our families come to visit, or live with us so why dont we have more support in terms of after hours childcare so that I remember what the inside of a restaurant looks like, instead of the food court at Mainz-Kastel, or Hainerberg or the WAAF? Its not always pleasant sitting at a nice restaurant with a two year old who thinks he can cut his own meat! All I ask for is a little consideration for parents who need a time out!

installationId

19

221st BSB - Wiesbaden

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

at golf course shop

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

they are a great benefit to soldiers and their family

Overall Comment

installationId	19	221st BSB - Wiesbaden
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Patron Group	Spouse
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

The bowling center in Wiesbaden is the worst that I have seen anywhere we've been stationed. Our family likes to bowl, but we will drive to Hanau before willing going to the center on WAAF. It is small, dark and there have been at least two lanes broken each time I have been in the facility.

installationId 19 221st BSB - Wiesbaden

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Please make sure all employees are educated on services. At Tony Bass, the staff at the window don't know a lot about programs and prices. Some of them don't know how to use the credit card machine. The bartender at the Victory Point Bar didn't know how to prepare drinks and asked my friends for ingredients and proportions.

The staff at the Kastel Klub and cafe at Amelia Earhart are wonderful. They make you feel very welcome.

The performances at the Amelia Earhart Theater are wonderful. I wish they were a little earlier in the evening.

The staff at Tony Bass are nice, but a little disorganized. Event details change too often, and the programs don't start on time.

The food at the Victory Point Bar is very good.

This survey is too long. Please make it shorter.

installationId	19	221st BSB - Wiesbaden
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Patron Group	Spouse
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

Our post needs a pool.

installationId 19 221st BSB - Wiesbaden

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

ITR or something similiar.

SATO is just too expensive for travel arrangements.

installationId	19	221st BSB - Wiesbaden
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Patron Group	Spouse
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

The bowling alley at WAAF has only 4/6 lanes. I rarely go to the bowling alley because I think there will not be any lanes available. The library is closed Fridays, which is difficult right before the weekend. Monday might be a better day to close the library.

installationId

19

221st BSB - Wiesbaden

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR Outdoor Recreation does not offer many trips for parents with young children, i.e., 5 years old and younger. I would love to take more trips with MWR if they were more suitable for my family.

installationId 19 221st BSB - Wiesbaden

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Dexheim needs a pool really bad for those who have no way of transportation.